



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

### **Do I need an appointment to visit the Consulate General?**

An appointment is needed to visit the Consulate General in London. All appointments need to be booked through the online portal which can be accessed [here](#). **You cannot book an appointment via email or phone call.**

### **What kind of appointments are offered at the Consulate General?**

There are 4 different appointment categories.

Category A: Application by British or other nationals for becoming a Cypriot national/citizen (needed before applying for ID/passport).

Category B: Issue of both ID card and passport (after the acquisition of Cypriot nationality/citizenship or for renewal of both documents at the same appointment).

Category C: Renewal of ID card OR passport OR Emergency Travel Document OR Issuance of birth certificate (for Cypriot nationals ONLY, and only for ONE document per appointment).

Category D: Legalisation of signature/ Power of Attorney (for more than 5 documents you will need to book two separate slots).

### **Can I book an appointment for two or more people?**

**Each person needs their own separate appointment.** For example, if a family of 4 needs to renew their Cypriot ID cards and passports, they will need 4 separate appointments under Category B.

The only exemption is for appointments under Category D. If there are two people that need to sign one document, one of them can book an appointment which the other person can attend as well.

### **When can I come to the Consulate General without an appointment?**

You can come to the Consulate General in case you require an Emergency Travel Document. If you are travelling in the next 72 hours and your Cypriot ID card and passport are lost/stolen, you can attend the Consulate General, without an appointment, to request an Emergency Travel Document.

You can also come to the Consulate General without an appointment to collect your documents (Cypriot ID card, passport, birth certificate, certificate of permanent residence). **Our collection times are Monday-Friday, from 9:30 to 13:00 (excluding bank holidays).**



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

### **How can I contact the Consulate General?**

The best way to contact us is by sending an email to [helconsular@mfa.gov.cy](mailto:helconsular@mfa.gov.cy). Alternatively, you can call the High Commission at 02073214100 or send us a message to our social media accounts on [Facebook](#) and [Twitter](#).

### **Does the Consulate General accept card payments?**

The Consulate General accepts only card payments for its services. We do not accept cash payments, checks or postal orders.

### **Where can I find the prices for the Consulate General's services?**

All fees for the Consulate General's services can be found [here](#).

### **I want to renew my ID card and passport. What appointment should I book and what documents should I bring with me?**

If you wish to renew your Cypriot ID card and passport, you need to book an appointment and attend the Consulate General in London. If you wish to renew only one document, you need to book an appointment under Category C. If you wish to renew both documents, you need to book an appointment under Category B. The only documents required are the applicant's Cypriot ID card and passport. You do not need to bring any passport photos. The passport photos are taken by us during the appointment.

### **My ID card and/or passport was/were lost/stolen. What should I do?**

If your documents were lost or stolen, you need to book an appointment under Category B through our website [www.cyprusinuk.com](http://www.cyprusinuk.com) and come to the Consulate General to apply for a new ID card and/or passport. You will need to present us with records of your ID card and passport (if available). If you do not have any records of your ID card, we will need your Cypriot birth certificate/citizenship certificate. You will also need to present us with a report for the lost/stolen document(s). If the police does not issue a report, you can bring us the certificate from [www.reportmyloss.com](http://www.reportmyloss.com)

### **I received my ID card and passport but the name was spelled incorrectly. What should I do?**

If you have received your Cypriot documents and you have noticed that there is a spelling error, please let us know as soon as you can so that we can proceed with the correction.

### **I applied for my ID card and passport. When should I expect them to arrive?**

After your appointment, the average waiting time for your new Cypriot ID card and passport to arrive is 4-6 months. When we receive your documents from the relevant authorities in



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

Cyprus, we will send you a text message to notify you so that you can collect them. **If you do not receive a text, this means that we have not received your documents.**

### **I have received a text stating that my document has arrived. What does that mean?**

You will receive a text message for each document that you have applied. If you have applied for both an ID card and a passport, you should be expecting two separate texts.

### **I need an Emergency Travel Document. How can I obtain one?**

You are eligible to apply for an Emergency Travel Document if you are travelling to Cyprus and your ID card and passport are lost, stolen, damaged or expired. We will require your ID card and passport, along with two passport photos and your flight tickets. If your documents are lost/stolen, you will need to present us with a report for the lost/stolen document(s). If the police does not issue a report, you can bring us the certificate from [www.reportmyloss.com](http://www.reportmyloss.com)

**Please note that you do not need an appointment for an Emergency Travel Document IF your flight is within the next 72 hours.** In any other case, you need to send us an email to [hclconsular@mfa.gov.cy](mailto:hclconsular@mfa.gov.cy) with your travelling dates so that we can arrange an appointment for you.

### **I need an Emergency Travel Document for a new-born. How can I obtain one?**

You can apply for an Emergency Travel Document for a new-born. We will require the child's birth certificate, [apostilled](#), along with the parent's marriage certificate (apostilled if British), Cypriot ID cards and passports, two passport photos of the child and your flight tickets. Both parents need to attend the appointment.

**Please note that you do not need an appointment for an Emergency Travel Document IF your flight is within the next 72 hours.** In any other case, you need to send us an email to [hclconsular@mfa.gov.cy](mailto:hclconsular@mfa.gov.cy) with your travelling dates so that we can arrange an appointment for you.

### **I need a copy of my Cypriot birth certificate. How can I obtain one?**

To obtain a copy of your Cypriot birth certificate, you need to book an appointment (Category D) through our website [www.cyprusinuk.com](http://www.cyprusinuk.com) and come to the Consulate General with your Cypriot ID card. The cost is £5 for those that were born in the Republic of Cyprus and £20 for those that were born outside the Republic of Cyprus.

### **Is there a way for my application to be processed quicker?**

If you wish for your application to be processed quicker, you can apply at the Consulate General and send your application to a person of trust in Cyprus, so that they can submit it directly at a District Administration Office in Cyprus. You will have to accompany your application with an authorisation form, with which you will give authorisation to your person



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

of trust in Cyprus to submit your application instead of you. This authorisation form is available at the Consulate General.

### **I have lost my driving license. Can I apply for a new one at the Consulate General?**

The Consulate General of Cyprus does not issue driving licenses. You will have to apply for and obtain your new driving license from Cyprus directly.

### **I am planning on travelling to Cyprus for holidays. Do I need an exit permit to return to the UK?**

Before departing from Cyprus, those aged 16-26 and are eligible for military service require an Exit Permit which is issued by the Ministry of Defence and local District Military Offices in Nicosia, Larnaca, Limassol and Paphos, whose contact details can be found [here](#). If you hold the Cypriot citizenship, you will require a certificate of permanent residence, issued by the Consulate General. **If you do NOT hold the Cypriot citizenship, you do NOT need a certificate of permanent residence from the Consulate General.**

### **My parents are Cypriot citizens. Am I eligible for a Cypriot passport?**

In order to apply for a Cypriot ID card and passport, you must first hold the Cypriot citizenship. You can apply for the acquisition of the Cypriot citizenship through your Cypriot parents. You need to book an appointment under Category A through our website and come to the Consulate General with your supporting documents, a list of which can be found [here](#).

### **Only one of my parents held the Cypriot citizenship. Can I still apply for the Cypriot citizenship myself?**

You can still apply for the Cypriot citizenship even if only your mother/father was Cypriot.

### **My parents were not married at the time of my birth. Can I apply for the Cypriot citizenship at the Consulate General in this case?**

If the birth of the applicant took place out of wedlock / civil union, the procedure of legal recognition must be followed, as provided in the Law on Children (Kinship and Legal Status) 187/1991, Articles 16-17. This process can only be done in a District Court in Cyprus, witnessed by a Court Registrar. With the completion of this process an application for citizenship can be filed either in the Consulate General in London or in a Citizen's Centre in Cyprus or at a District Administration Office in Cyprus.

### **My parent/parents was/were born in Cyprus but he/she/they left before 1960 and do not have a Cypriot ID card or passport. Can I still apply for the Cypriot citizenship by descent?**



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

You are eligible to apply for the Cypriot citizenship. If your parents do not hold a Cypriot ID card/passport, we can accept their Cypriot birth certificates, issued by the Government of Cyprus.

### **My parents are British citizens only but my grandparents were born in Cyprus. Can I still apply for the Cypriot citizenship?**

You are eligible to apply for the Cypriot citizenship through your grandparents. However, you will need to provide supporting documents to prove the link between yourself and your Cypriot grandparent/grandparents. The supporting documents include birth and marriage certificates from your parents and your grandparents, along with the applicant's birth certificate.

### **I was born in Cyprus before 1960. I left Cyprus with my parents before 1960. I have my birth certificate. Can I apply for the Cypriot citizenship?**

If you were born in Cyprus after 16/08/1955 and before 16/08/1960, you are automatically granted the Cypriot citizenship. However, if you never registered your birth with the District Administration Office of the district you were born in Cyprus, you need to register yourself first and then you will be able to apply for your first Cypriot ID card and passport.

### **I was born in a Sovereign Base Area in Cyprus. Am I eligible to apply for the Cypriot citizenship?**

If none of your parents hold the Cypriot citizenship, the fact that you were born in a Sovereign Base Area in Cyprus does not make you eligible for the Cypriot citizenship.

### **I am married to a Cypriot citizen. Am I eligible for the Cypriot citizenship?**

If you are married to a Cypriot citizen for at least 3 years, you are eligible to apply for the Cypriot citizenship (apart for exceptional cases). For more information regarding this matter, including the documentation needed, please click [here](#).

### **I need a certificate of non-impediment. How can I obtain one from the Consulate General?**

You need to book an appointment under Category D and come to the Consulate General with your Cypriot ID card and a copy of your partner's passport.

### **I hold a blue Travel Document, issued by the UK in accordance with the Geneva Convention of 1951 or a red Travel Document, issued by the UK in accordance with the Convention of 1954 or a black Certificate of Travel. Do I require a visa to travel to Cyprus?**

You need a visa to travel to Cyprus if you are a holder of any of the above Travel Documents.



## HIGH COMMISSION OF THE REPUBLIC OF CYPRUS

### **Where can I find out if I require a visa to travel to Cyprus?**

You can find out if you require a visa to travel to Cyprus [here](#).

### **I have a British Resident Permit. Do I still require a visa to travel to Cyprus?**

A British Residence Permit does not grant its holder the right to visit Cyprus without a visa. You still need to check if you need a visa to travel to Cyprus according to your passport [here](#).

### **I need a police criminal record certificate from Cyprus. How can I apply for one?**

You need to send your application to the police authorities in Cyprus directly to apply for a Police Criminal Record Certificate. Please view all necessary information regarding this matter [here](#).